Brandon q & a

1. What is step 1 in the troubleshooting process?

A. Open-Ended Questions

2. What step is try quick solutions first

A. 3

3. What is part of the regularly scheduled maintenance program?

A. inspects all cabling for breaks.

4. What does POP stand for.

A. Post Office Protocol

5. Where are temporary files stored?

A. in the temporary file folder.